#### Food Design Thinking

Francesca Zampollo, PhD

### International Journal of Food Design

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Francesca Zampollo, PhD

#### Design is where science and art break even. Robin Mathew







It's art if it can't be explained. [...]
It's design if it doesn't need explanation.

Wouter Stokkel

#### ... so What is Design?

The deliberate and reasoned shaping and making of our environment in ways that satisfy our needs and give meaning to our lives.

Heskett, John. 2002. *Toothpicks & Logos: Design in Everyday Life*. New York: Oxford University Press.





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## There is GOOD Design... ...and there is BAD Design

- 1. Good Design Is Innovative
- Good Design Makes a Product Useful
- 3. Good Design Is Aesthetic
- 4. Good Design Makes A Product Understandable
- 5. Good Design Is Unobtrusive
- 6. Good Design Is Honest
- 7. Good Design Is Long-lasting
- 8. Good Design Is Thorough Down to the Last Detail
- 9. Good Design Is Environmentally Friendly
- 10. Good Design Is as Little Design as Possible

By Dieter Rams

#### ...and there is BAD Design



9. Good Design Is Environmentally Friendly

#### ...and there is BAD Design



#### ...and there is BAD Design



#### ...and there is BAD Design



# GOES STRAIGHT TO

BAD DESIGN GOES EVERYWHERE Mieke Gerritzen























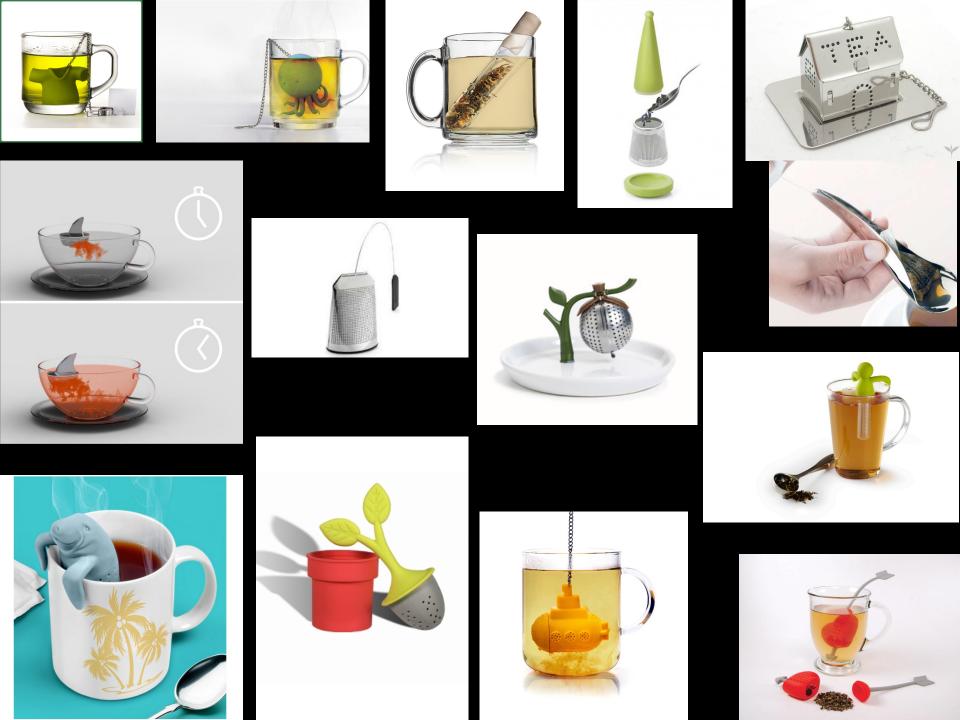














































### Mighty Mug:

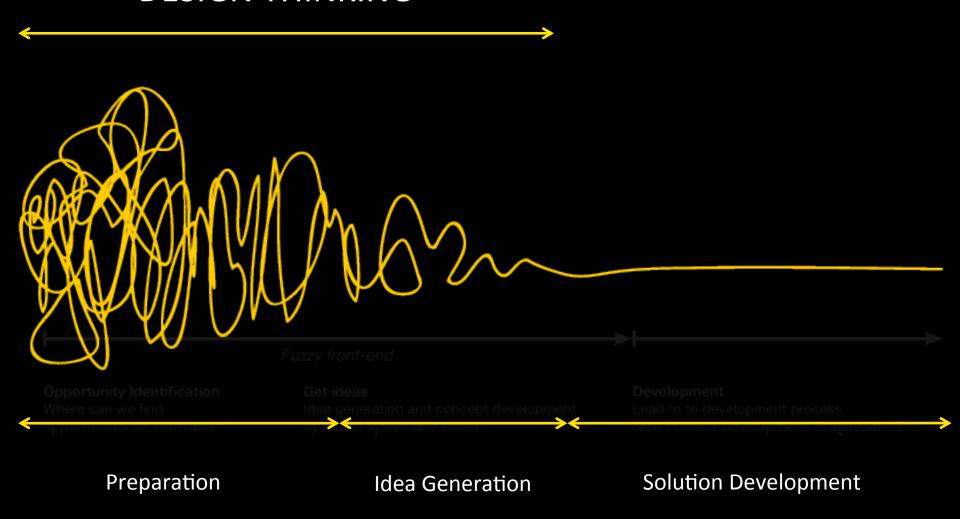
Are you clumsy? Do you have hands like flippers? You're probably a water-dwelling mammal and should get back in the sea. But if you happen to be a serial spiller of piping hot beverages then have we got the mug for you.



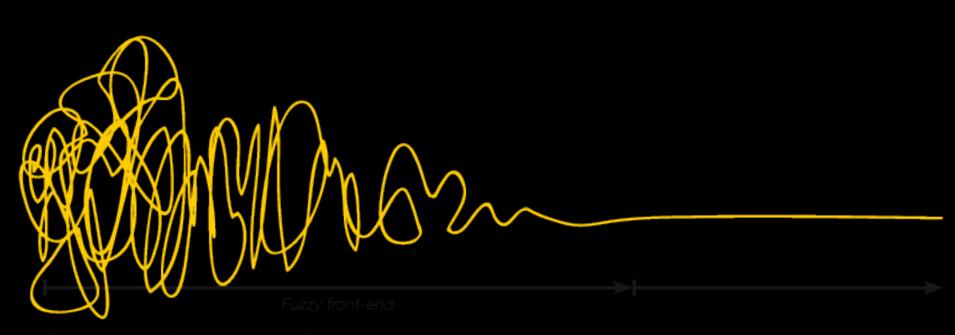


How do we pursue Good Design?

### **DESIGN THINKING**



#### **DESIGN THINKING**



Opportunity Identification
Where can we find
opportunities for innovation?

Get ideas

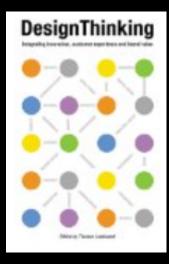
Idea generation and concept development
by use of systematic ideation

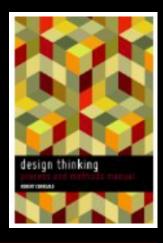
Development
Lead-in to development process.
New Product Development, Stage-Gate, Etc.

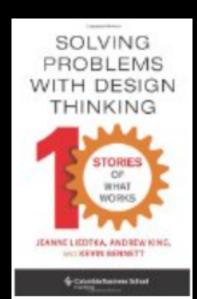
"Design thinking is a human-centered approach to innovation that draws from the designer's toolkit to integrate the needs of people, the possibilities of technology, and the requirements for business success."

Tim Brown, president and CEO, IDEO





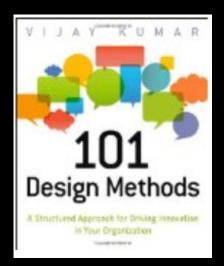




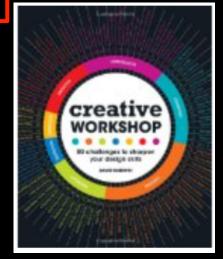


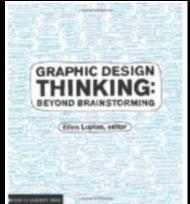
Is there a scope for Design Methods designed specifically for the Food Design process? Food Design Thinking



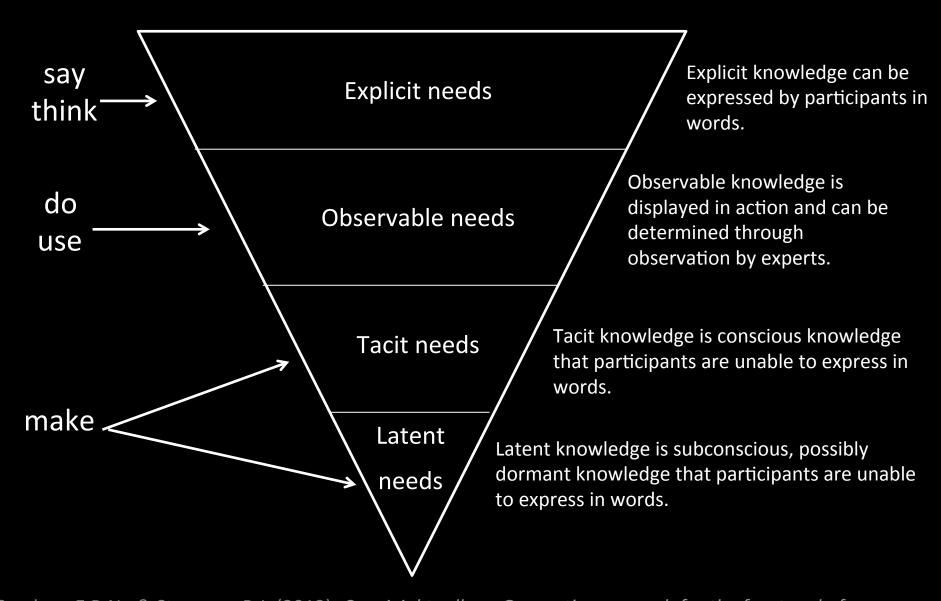




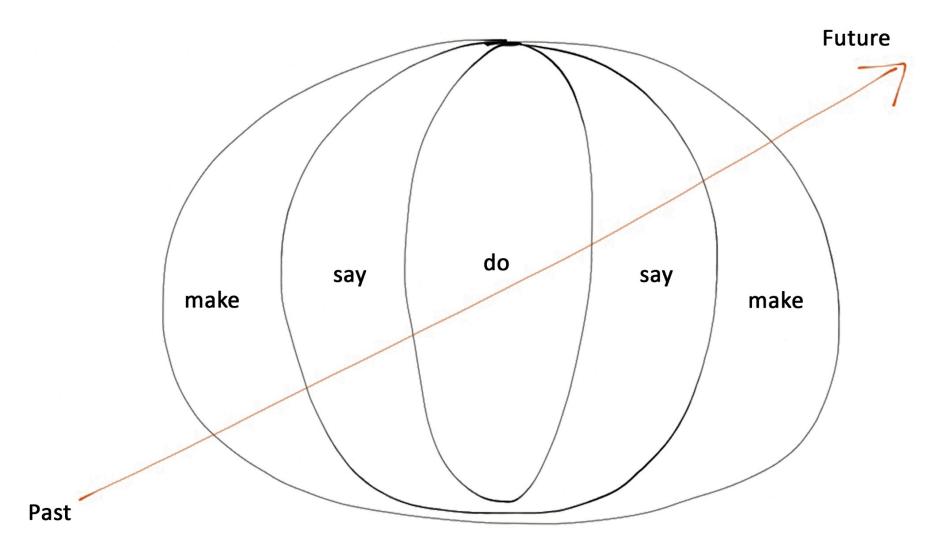




#### What people:

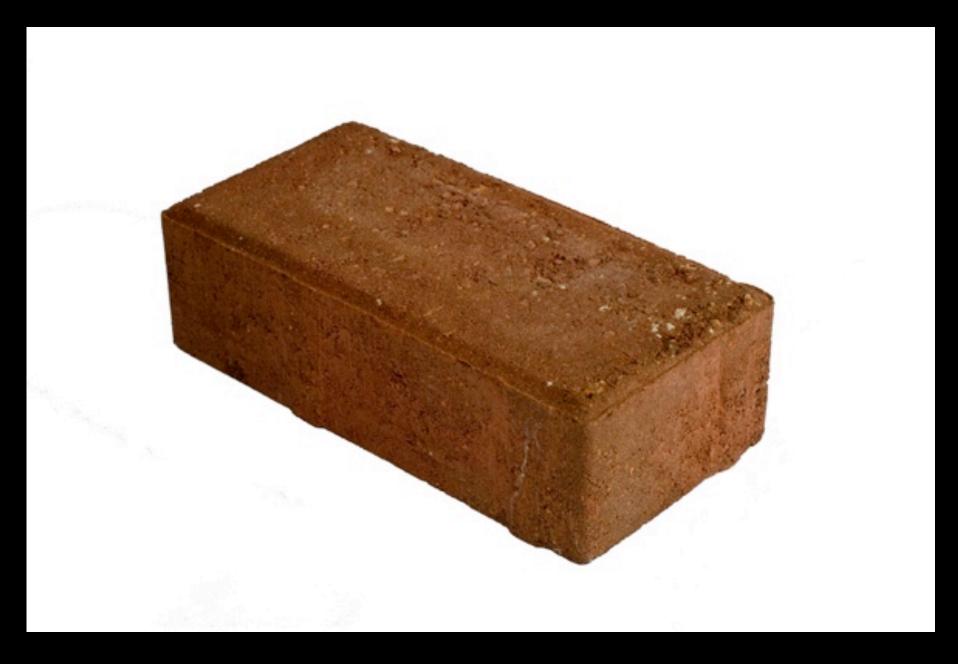


Sanders, E.B.N., & Stappers, P.J. (2012). *Convivial toolbox: Generative research for the front end of design*. Amsterdam: BIS Publishers.

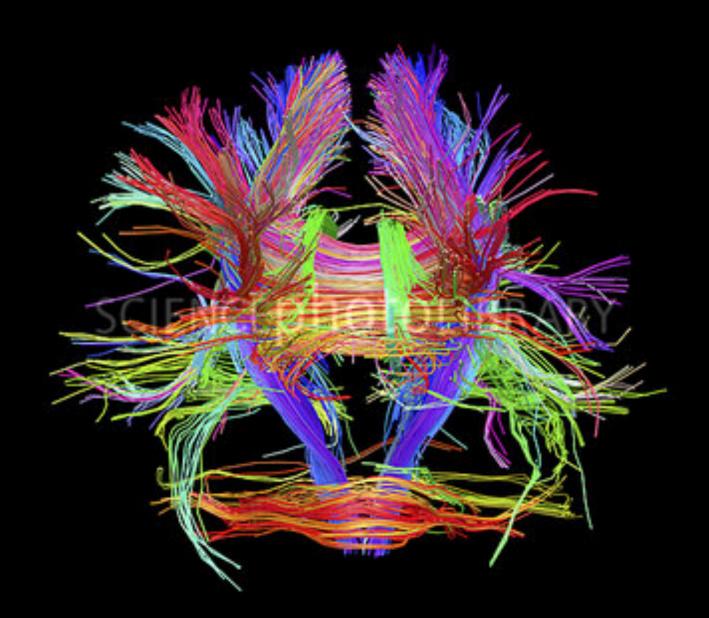


Sanders, E.B.N., & Stappers, P.J. (2012). *Convivial toolbox: Generative research for the front end of design*. Amsterdam: BIS Publishers.

### Creativity

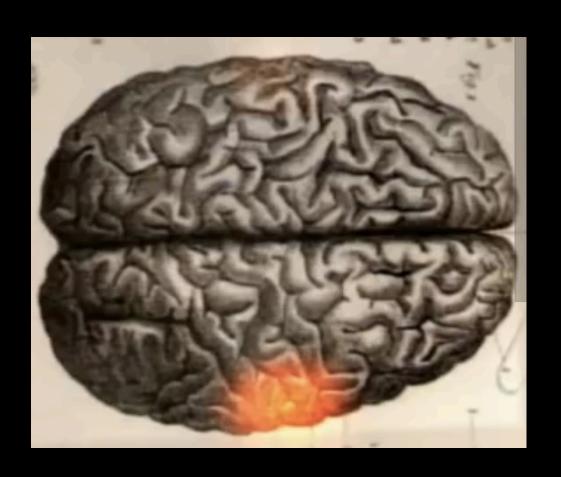


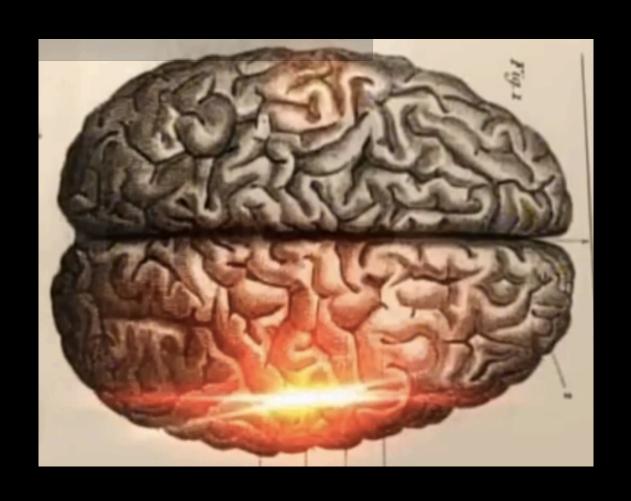
Fluency: the number of alternative uses you can think of

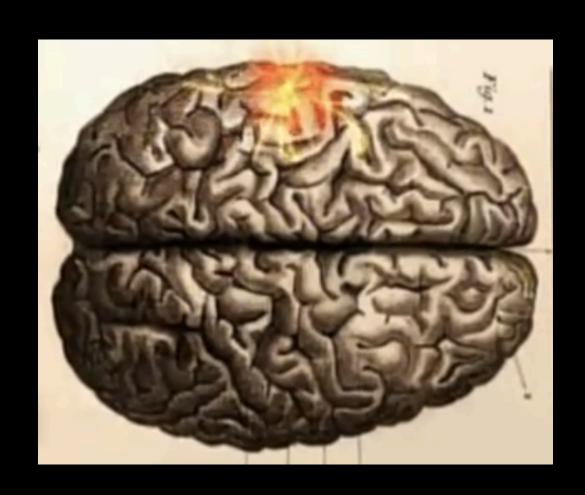


### Creativity

- 2 Important aspects of creativity
  - 2 Suggestions for creativity



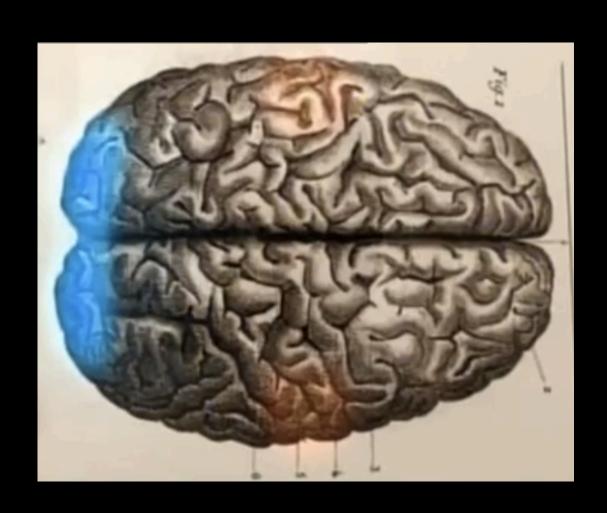




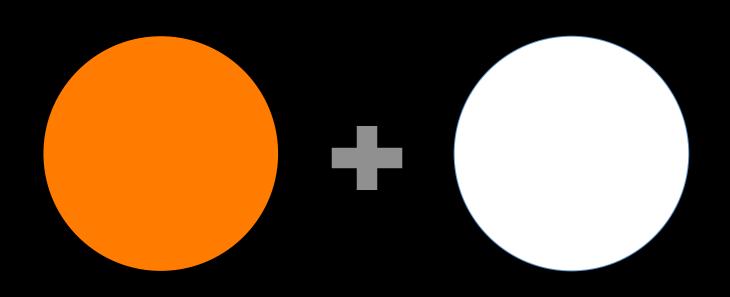


### **CONNECTING IDEAS**

**VISUALS** 



**OPPORTUNITY** for ideas to connect



## Design a product for Design About Food



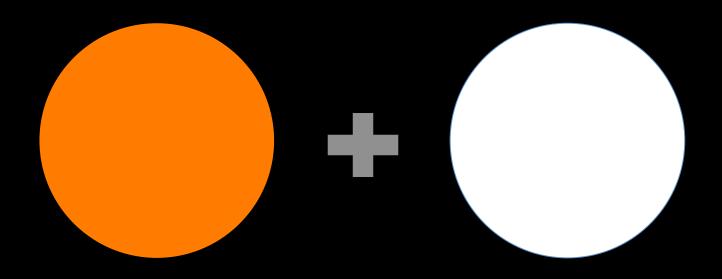








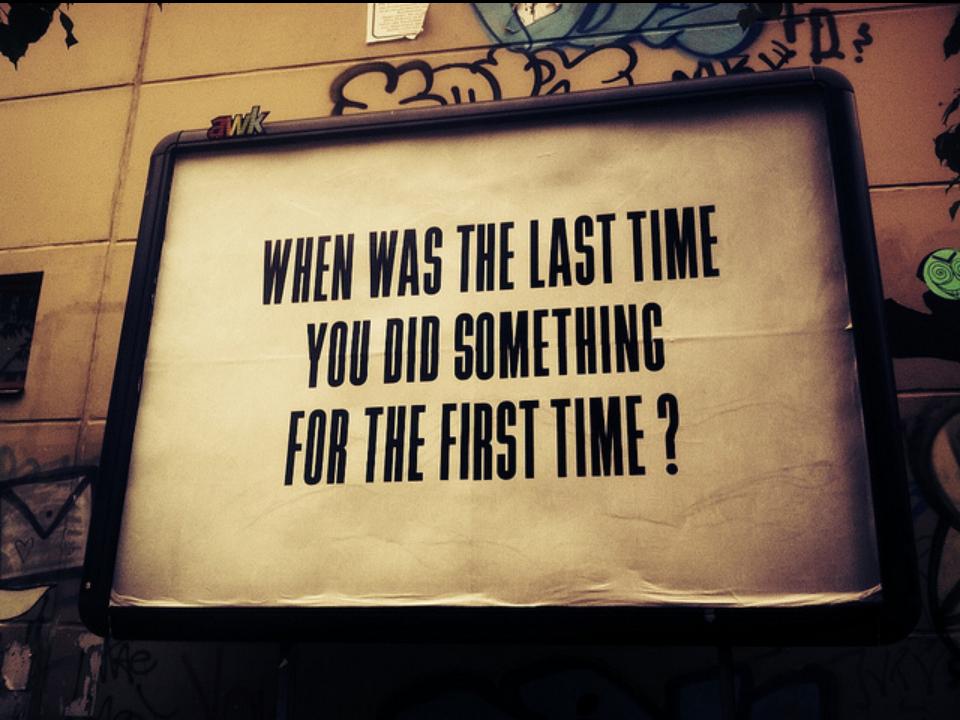




**OPPORTUNITY** for ideas to connect

#### 1<sup>st</sup> Suggestion for creativity

## SCHEMA VIOLATIONS (AVOID FUNCTIONAL FIXADENESS)



### 2<sup>nd</sup> Suggestion for creativity

MIND-WANDERING







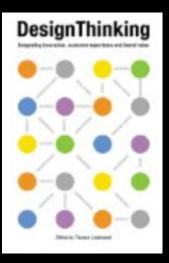


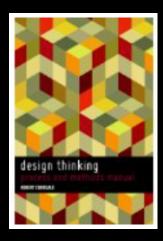
### Important aspects of creativity

### **CONNECTING IDEAS**

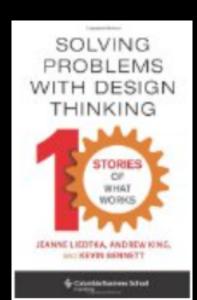
TIME





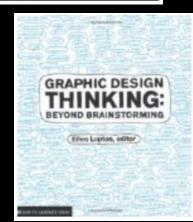


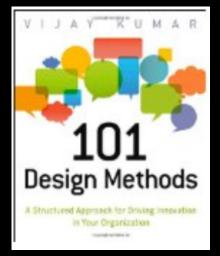
Food Design Thinking

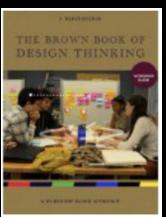






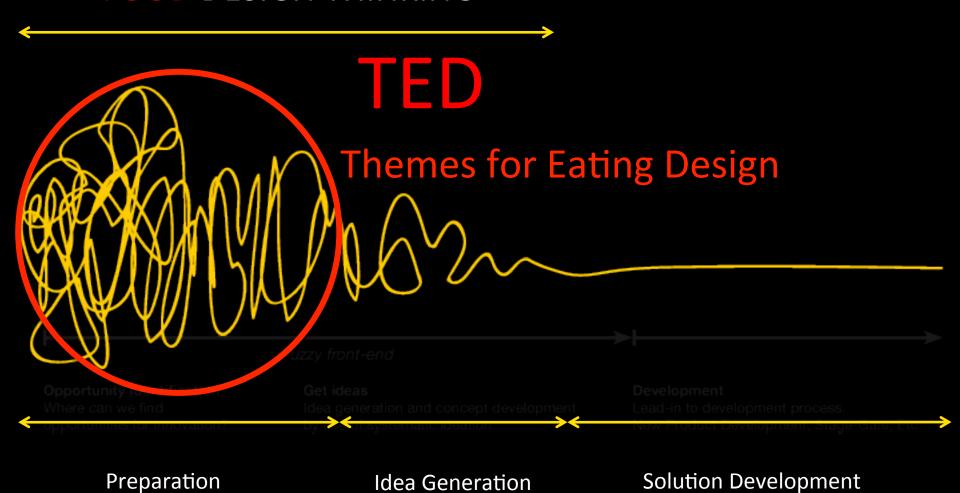








### **FOOD DESIGN THINKING**



# TED

Aim:

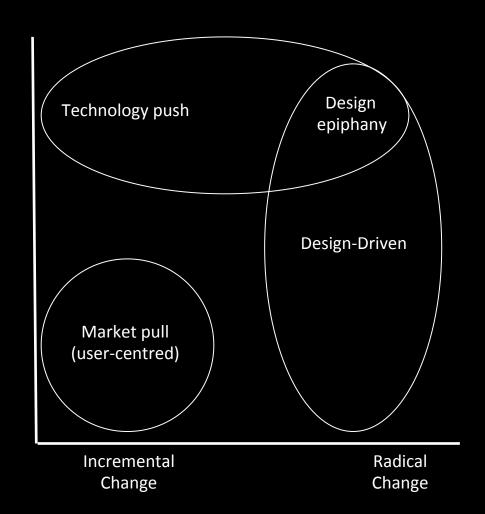
Radical new Meanings for Eating Design

### **Design-Driven Innovation**

Radical Change

**Technology** 

Incremental Change



Meaning







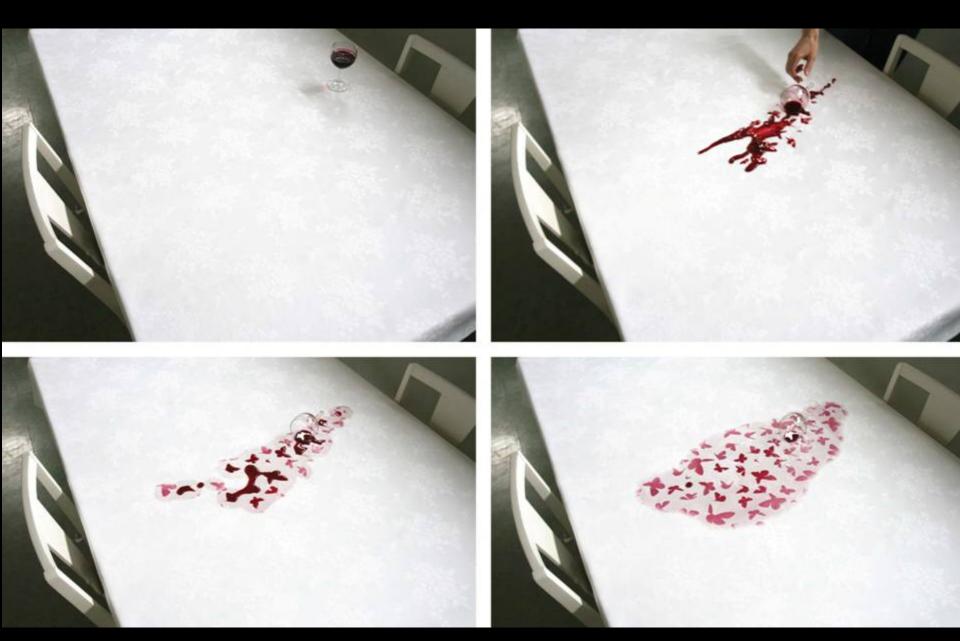


Nintendo Wii





Stanley Honey



Underfull tablecloth – Kristine Bjaadal



# TED

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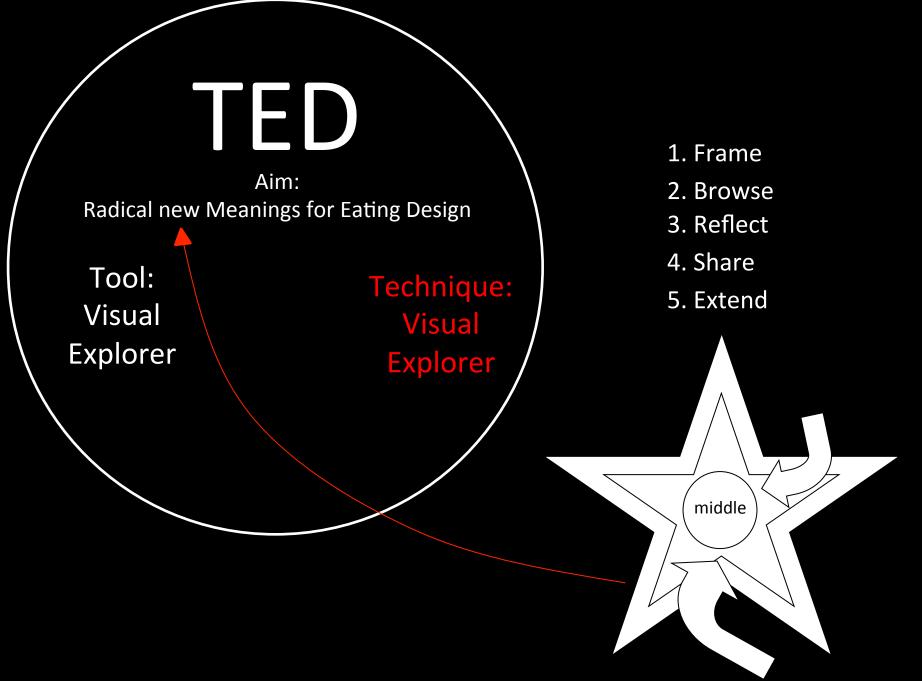
Radical new Meanings for Eating Design

Tool:

Visual

**Explorer** 





Palus, C. J., & Drath, W. (2001). Putting something in the middle: an approach to dialogue. Reflections, 3(2).

# TED

Aim:

Radical new Meanings for Eating Design

Tool:

Visual

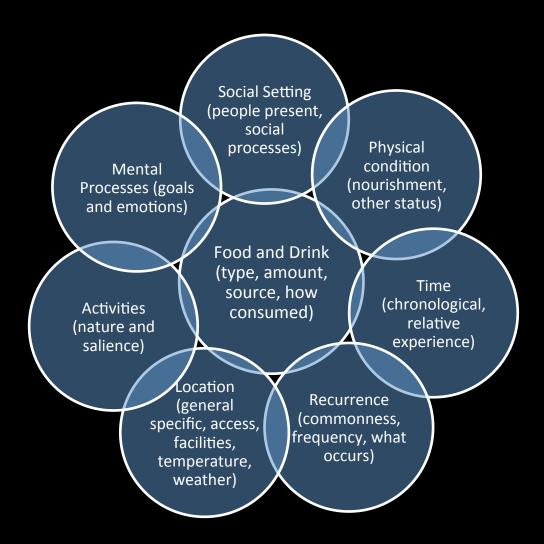
**Explorer** 

Technique:

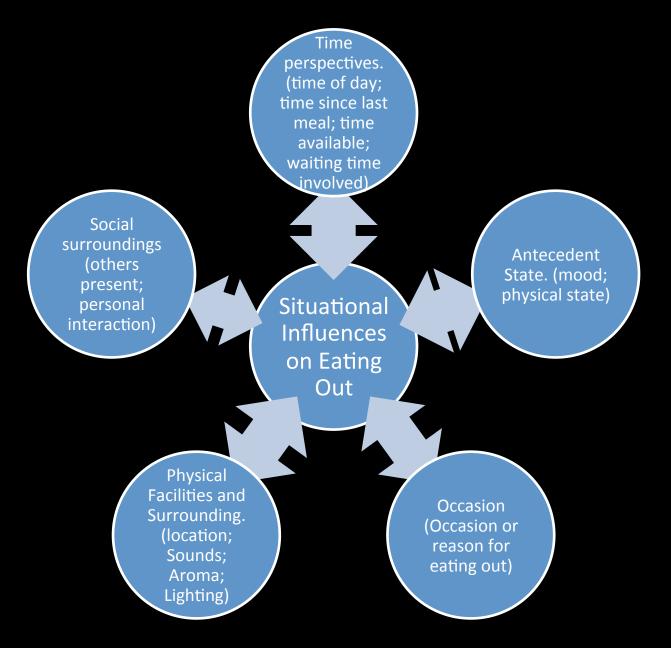
Visual

Explorer

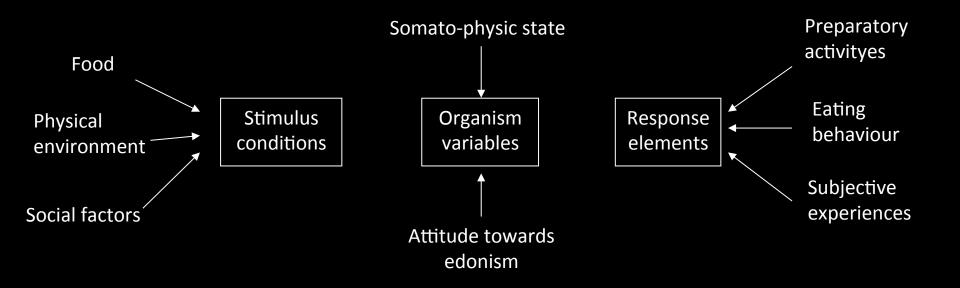
Structure:



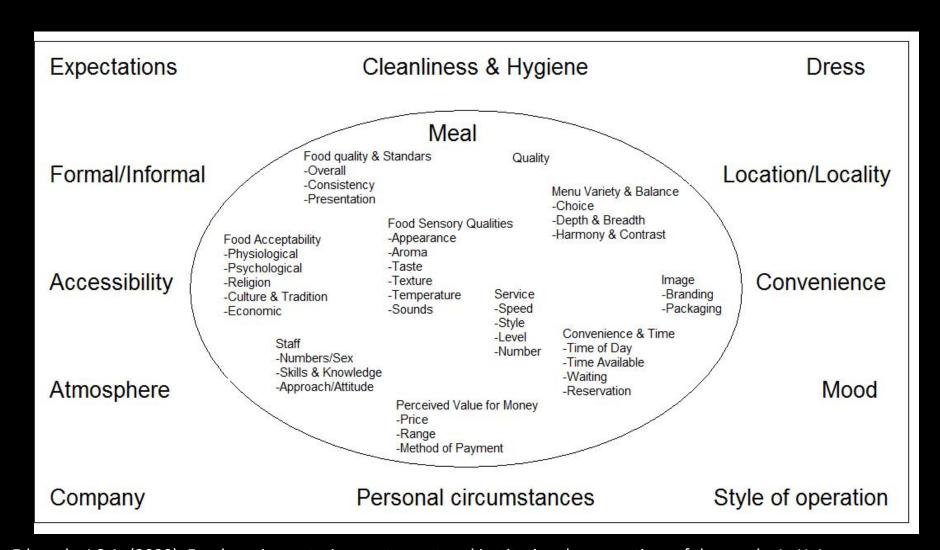
Bisogni, C.A., Falk, L.W., Madore, E., Blake, C.E., Jastran, M, Sobal, J., & Devine, C.M. (2007). Dimensions of everyday eating and drinking episodes. *Appetite*, 48(2), 218-231



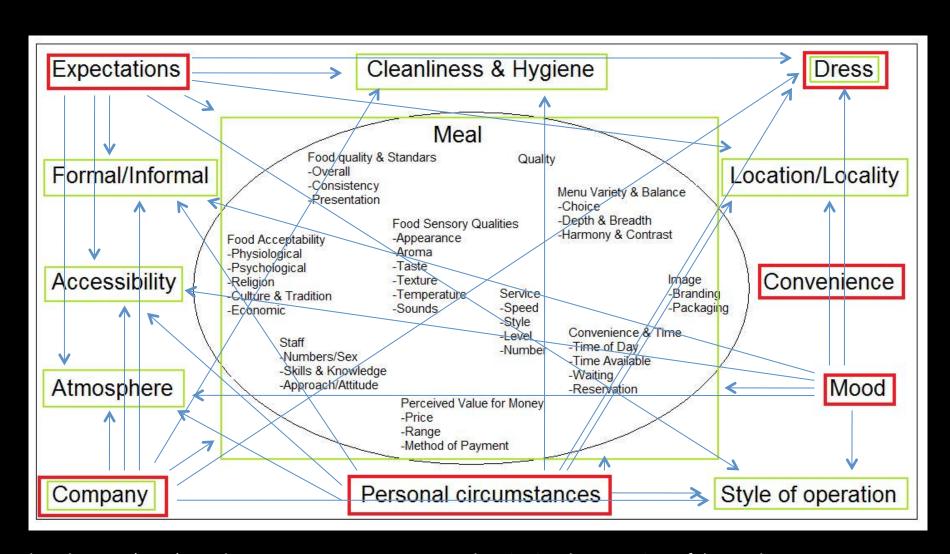
Schutz, H.G. (1995). Eating situations, food appropriateness and consumption. In M. Marriott (Ed.), *Not eating enough* (pp. 341-359). Washington DC: National Academy Press.



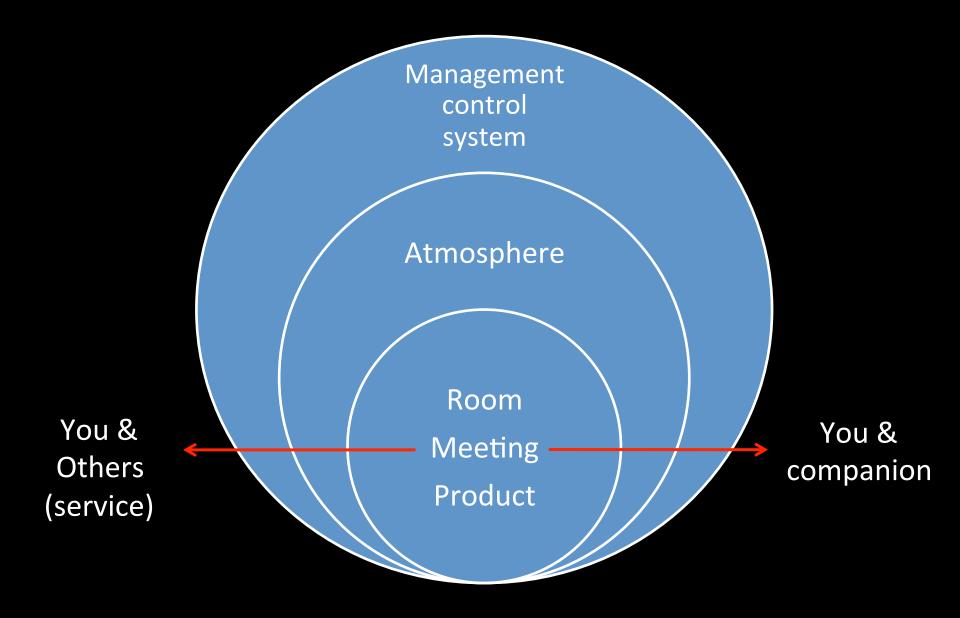
Macht, M., Meininger, J., & Roth, J. (2005). The pleasure of eating: a qualitative analysis. *Journal of Happiness Studies*, 6(2), 137-160.



Edwards, J.S.A. (2000). Food service: catering, restaurant and institutional perspectives of the meal. . In H. L. Meiselman (Ed.), *Dimensions of the meal. The science, culture, business and art of eating* (pp. 223-244). Gaithersburg, Maryland: Aspen Publication



Edwards, J.S.A. (2000). Food service: catering, restaurant and institutional perspectives of the meal. . In H. L. Meiselman (Ed.), *Dimensions of the meal. The science, culture, business and art of eating* (pp. 223-244). Gaithersburg, Maryland: Aspen Publication



Edwards, J. S. A., & Gustafsson, I. B. (2008). The Five Aspects Meal Model. Journal of Foodservice, 19, 4-12

# TED

Aim:

Radical new Meanings for Eating Design

Tool:

Visual

**Explorer** 

Technique:

Visual

Explorer

Structure:

**FAMM** 

Management control system

Atmosphere

Room

Meeting

Product

# TED:

## **THEMES**

for

Eating Design

#### **EXPECTATIONS**

Predictability

Comfort

Variety

Someone I know

**Similarities** 

Lively environment

Not a Distraction

Differences

Desire

Quality

Closeness to nature

**Space** 

Harmony of elements

Character

Skilled-Multi skilled

Invisible Attentive

Loving the job

Team work

#### **ATTITUDES**

People connection

Mirroring

Discovery/Curiosity

Eating plus Possibilities Immersion Emotional

Additional entertainment

Uniqueness
Sharing
Differences
Focus on food

Appreciation of food

Act of love

**Access memories** 

Part of yourself (chef/cook)

Closeness to food

Circle

Observing/Curiosity

Disconnection

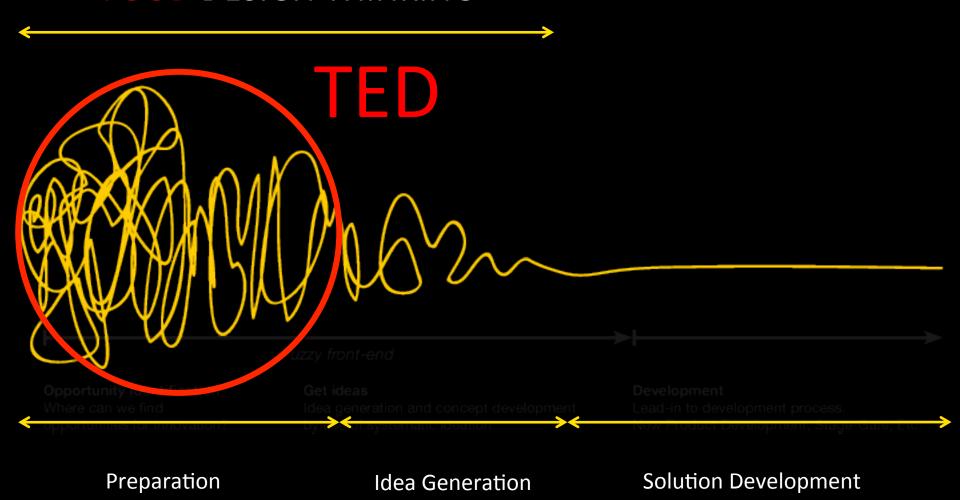
Openness Changes

Blending with environment

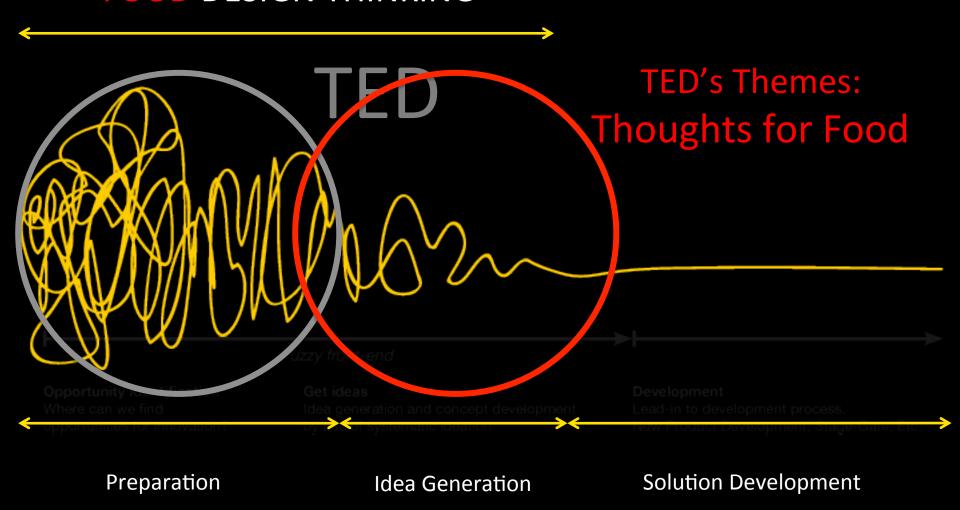
Closeness to nature Look for feedbacks

Recognizing achievements

## **FOOD DESIGN THINKING**



### **FOOD DESIGN THINKING**



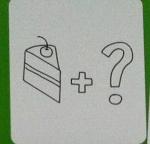


# reassurance

Openness to uncertainty and discovery

Interest in learning something new

Active entertainment, not passive



cauling rius

GENERAL

Traditional flavors, old recipes:

Keeping memories/old recipes/ traditions alive

Cooking something so good/

incredible/surprising that become

fixed into people's memory.

bringing memories back

Being prepared to anything, looking forward to being amazed

Sense of intrigue and unpredictable outcomes





Form of entertainment that doesn't come from the food or any other aspect of the eating environment but that makes the eating experience more intense

Satisfaction not only from satiety, but also for having had a positive emotional experience

GENERA

Appreciation of the process of growing food, not only the end result

interest in where products come from, varieties and uniqueness

Appreciation of natural flavors

Eating not what is available, but what we need

Extraordinary is taking the time to enjoy food

#### Act of Love



coop . .

9

# Part of yourself



ECO/SE what we not

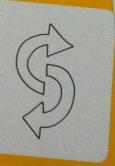
## Experiencing complete contact with nature when eating raw untouched food

Taking what nature gives you, what you can find in that moment

Pleasure from touching food, handling it picking it up, scooping it up from bags

Back to natural flavors, unprocessed food: taste of nature

#### Changes



Connection



The person I'm eating with is the only interest, the only thing to concentrate my attention on

Interest in conversation, interest in sharing knowledge

#### Sharing



MODES those with whom you ext

Differences between people create a more interesting conversation, give rise to debate and exchange of opinions: seekin differences, embracing differences

The ideal companion is someone who stimulates my curiosity

#### Closeness to Nature



Interest in the other people eating around, observing what they do an say and how they behave

Interest in exploring people's background, and going beyon looks

AND ANIONS those with white

## Brief: Design a dish that "tells a story"



Is there a scope for Design Methods designed specifically for the Food Design process?

YES!

# **FOOD DESIGN THINKING**





#### Heston's 70's Feast











Edible Grow – by Chloe Rutzerveld











# **Gracias!**

Francesca Zampollo, Ph.D. francesca.zampollo@gmail.com www.francesca-zampollo.com